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# Important Operating Instructions and Warranty Information On Your New Electronic AMSEC Safe

## MODELS:

ES712, ES914, ES149, ES1814, ES813, ES916, ES1014, ES2014, ES412, WES149, WES2114

## **Read Contents Carefully For Trouble-Free Operation of Your Safe**

Dear Valued Customer:

Congratulations on your purchase of the finest safe from American Security Products, Co.

You've taken an important step in organizing and protecting your most valued possessions. Every AMSEC safe is professionally hand-crafted and designed to provide a lifetime of trouble-free performance.

AMSEC offers the industry's finest warranty backed by a nationwide network of highly skilled authorized dealers, providing prompt, courteous, and professional service. We suggest that you read the Limited Warranty thoroughly, and invite you to contact your authorized AMSEC dealer or AMSEC's Service Department if you have any questions.

Please also take the time to read and familiarize yourself with the proper operating procedures of your new safe presented on the following pages.

Again, Congratulations and Thank You for selecting AMSEC!

If you like us to send AMSEC Safe information to a friend or have any questions concerning our complete line of security products, please send your request to:



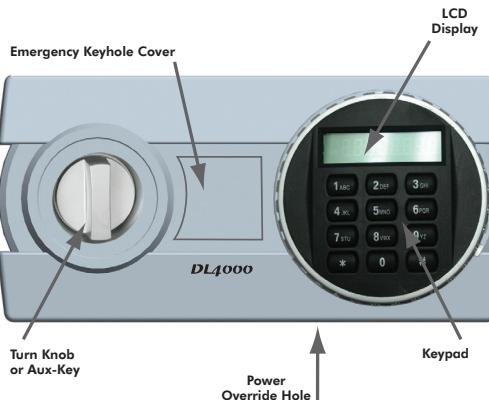
**AMERICAN SECURITY  
PRODUCTS COMPANY**  
11925 Pacific Avenue  
Fontana, California 92337  
Visit us on the web at:  
**[www.amsecusa.com](http://www.amsecusa.com)**

Each AMSEC safe is professionally hand-crafted with quality materials and is equipped with a precision-quality, digital lock. To become familiar with the lock, operate the lock (as outlined below) several times before closing the door and locking the safe.

#### OPERATION INSTRUCTIONS:

- Don't slam the door. Extreme shock can damage the lock or jam the boltwork.
- Don't shut the door with the boltwork in the locked position. Damage to the boltwork and marring the safe's finish may result.
- Don't stack contents of the safe so that the door must be forced shut. Jamming of the boltwork may result.
- Don't store the combination card inside the safe.
- Don't use oil, grease or any other lubricant on the digital lock.
- Keep all moving parts clean and free from obstruction, water and grease.
- If you experience a difference in the feel of the operation, inconsistency or difficulty opening or operating the safe, DO NOT LOCK THE SAFE. Immediately contact the security store from whom you purchased the safe. If this is not practical, contact the AMSEC service department at 951-685-9680, Ext. 1036.

DIAGRAM 1.0



#### STEP 1 - OPENING THE SAFE

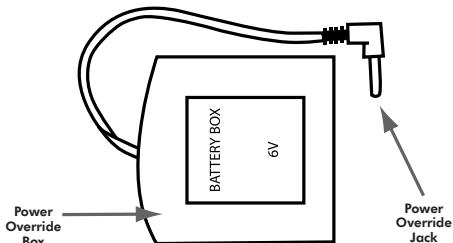
- 1-Press the # key.
- 2-Enter user code (Factory default is: 1-2-3-4)
- 3-Press the # key.
- 4-The LCD display will turn Blue and show Open.
- 5-Turn the Knob clockwise (Right) and open door.
- For models WES149, ES149 and ES1814: Turn the knob counter-clockwise (Left) and open door.
- 6-If the wrong user code is entered the display will show "Error". If the wrong code is entered 3 times consecutively, an alarm will sound for 10 seconds and the safe will be locked out for 3 minutes.
- 7-If you do not want your personal code shown on the LCD display press the # key followed by the \* key). The LCD display will turn Blue. This function will be cancelled after each opening.

#### STEP 2 - CHANGING THE USER CODE

- 1-Open the safe by following step 1.
- 2-Press the Green set up button (Located on the back cover or the hinge side of the back door cover), the LCD display will turn Blue.
- 3-Enter your new user code (1-8 digits).
- 4-Press the # key.
- 5-The LCD display will turn Blue and show IN.
- 6-The LCD display will briefly show your new code.
- 7-Your new user code is now set to open the safe

**NOTE: It is highly recommended to leave the safe door open and practice your new code several times before closing the door.**

**DIAGRAM 2.0**



## **EMERGENCY OPENING**

### **EMERGENCY BYPASS KEY:**

1. There is a key lock located between the keypad and the turn knob or auxiliary key. Gently remove the plastic key cover.
2. Insert the tubular key provided with the safe and turn clockwise (right).
3. Turn the Knob or Handle clockwise (Right) and open door.

**NOTE: If the keys are lost, the key number is stamped on the key. Make sure to log the key number with your personal combination and store in a safe place.**

### **BATTERY OVERRIDE:**

1. If the LCD display reads "Lo-BATTE" when opening the safe, it means the batteries are low and should be replaced.
2. With the safe open slide the battery cover (located on the back of the safe door) to the left and remove.
3. Replace the batteries with a good brand of Alkaline battery. The LCD display will turn Blue and show GOOD. Be sure and place the (+) end of the battery in each position of the base as indicated by the symbol.
4. Once the batteries are removed, the user code will default back to original factory code (1,2,3,4) if not replaced within 10 minutes. Reset the user code as stated under Enrolling procedures.
5. If batteries are drained and will not power up the lock, install 4 new AA (1.5 volt) batteries into the "Power Override Box" supplied with the safe.
6. Plug the Power Override Jack into the Power Override Port located on the bottom of the keypad.
7. Open the safe by following Step 1 and install new batteries as instructed above.

### **TIPS**

1. Use the \* key as backspace to clear the last entry.
2. Hold the \* key for more than 2 seconds to clear the LCD display.



**CAUTION!**  
Liquids can damage  
the keypad



**CAUTION!**  
Pen points or other  
sharp objects can  
puncture the keypad  
membrane

## **CAUTION FIRE SAFE CONTENT STORAGE**

A fire safe contains insulation material, which may cause humidity to be present when closed extended periods of time. It is recommended that the safe is opened on a regular basis and interior allowed to air out. It is also recommended that documents sensitive to moisture be kept in a sealed container, i.e Ziplock® or Tupperware®.

## **MAINTENANCE**

**Standard Textured finish:** Your safe is provided with a durable paint that may be easily cleaned with a mild detergent and a soft cloth. Do Not use abrasive scouring pads or any chemical fluids, which may react and damage the finish.

**Door Operating Mechanism:** The handle of the safe moves mechanical parts inside the door. After a period of use, if difficulty is experienced in operation, please contact a qualified locksmith for service.

**Door Hinges:** If the door becomes hard to open or emits noise, the hinges may need lubrication. Please contact a qualified locksmith for service.

**Caution: AMSEC assumes no liability for finish damage due to the incorrect use of caustic lubricants.**

## **DAMAGE CLAIMS**

**Freight Damage:** All safes are carefully packed for shipment. The manufacturer's liability ceases when the transportation carrier accepts the shipment in good condition. The carrier's liability ceases when you sign for the merchandise. **INSPECT YOUR SHIPMENT BEFORE SIGNING THE DELIVERY RECEIPT.** Although unlikely, if damage occurs you have the option of refusing the shipment or negotiating a settlement with the carrier. To negotiate a settlement follow these steps:

1. Note the extent of the damage on the freight bill and sign your name.
2. Save all cartons and packaging materials.
3. Call the freight carrier immediately and request a damage inspection claim.

### **All Claims:**

1. Contact your dealer immediately.
2. Claims must be filed within 15 days.
3. Claims must be accompanied by proof of purchase receipt and photographs.
4. In the event of replacement, the safe must be returned to the dealer/factory in the original packaging.

# Limited Product Warranty

#### **LIMITED WARRANTY—SECURITY SAFES & ELECTRONIC PRODUCTS**

| <b>Product Category</b>  | <b>Duration of Warranty</b> |
|--|-----------------------------|
| (Beginning from date of first consumer purchase / Proof of purchase necessary) |                             |
| All Safes and related components .....   | 1 Year Parts & Labor        |
| Electronic Locks and related components .....                                  | 1 Year Parts & Labor        |

#### **What is covered and what is not covered:**

**This warranty covers all defects in materials or workmanship in this product, but DOES NOT COVER:**

- (1) Damage, deterioration or malfunction resulting from:
    - a. Accident, negligence, misuse, abuse, improper installation, failure to perform normal maintenance or operation to follow instructions labeled on or provided in the safe.
    - b. Any damage occurred from shipment. (Claims must be presented to the carrier)
    - c. Repair or attempted repair by anyone other than a pre-authorized AMSEC service dealer.
  - (2) Any unit which has been altered or on which the serial number has been defaced, modified or removed.
  - (3) Normal wear, battery replacement, any periodic maintenance or where combination lock has been changed without factory authorization.

**Who may enforce the warranty:**

This warranty is only enforceable by the original purchaser.

## **What we will pay for and what you must pay for:**

AMSEC will repair or replace units covered by this warranty, without charge to the consumer for labor and materials. **YOU ARE RESPONSIBLE FOR ANY INSTALLATION OR REMOVAL CHARGES AND FOR ANY SHIPPING CHARGES.** State sales tax does not apply to warranty service work and will not be honored. If safe components must be shipped for warranty service, AMSEC will pay the shipping charges to any destination within the USA if the repairs are covered by the warranty. Defective parts must be returned (not repaired unless instructed) to AMSEC. If parts are not returned, the warranty invoice will be denied.

## **How you can get warranty service:**

- (1) If your AMSEC safe requires service, contact your local authorized AMSEC dealer and the dealer will advise you of the procedures to be followed. If this is not practical, contact the AMSEC Service Department at the address on front cover or call 951-685-9680, ex. #1036.
  - (2) All warranty service must have prior authorization, accompanied by proof of purchase as evidence of warranty coverage. A warranty authorization number must be obtained from AMSEC before any service work is performed. The serial number, description of product and description of problem must be supplied to AMSEC to determine warranty status before an authorization number will be assigned. Issuance of the authorization number recognizes only the existence of the problem and does not constitute an admission of liability by AMSEC. Only approved service representatives will be authorized to perform warranty service. Any service performed prior to issuance of a warranty authorization number will be subject to denial.

#### **Limitation of Implied Warranties:**

**Any implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this warranty.**

### **Exclusions of Damages:**

AMSEC's liability for any defective products is limited to repair or replacement of the product, at our option.

AMSEC shall not be liable for damages based upon inconvenience, loss of use, damage or loss of contents, or any other damages whether incidental, consequential or otherwise.

## PURCHASE RECORD

**Model #:** \_\_\_\_\_

**Serial #:** \_\_\_\_\_

**Date of Purchase:** \_\_\_\_\_

**Purchased From:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Telephone #:** \_\_\_\_\_

### RECORD YOUR COMBINATION AND KEY NUMBERS HERE:

(Store in a safe place)

**Personal Combination:**

First \_\_\_\_\_

Second \_\_\_\_\_

Third \_\_\_\_\_

Fourth \_\_\_\_\_

Fifth \_\_\_\_\_

Sixth \_\_\_\_\_

Seventh \_\_\_\_\_

Eighth \_\_\_\_\_

**Key Number:** \_\_\_\_\_

### TO OPEN

Factory Default: Push "#" key, then enter 1-2-3-4.  
Push "#" key again. Turn knob to open.

### TO LOCK

1. Close the door. 2. Turn the knob to locked position